



## Differences Between ACT! 2011 Premium & ACT! 2011 Premium for Web

In ACT! Premium for Web, these features may behave differently from the web client interface:

- Double-click
- Right-click

In ACT! Premium for Web, administrative functions must be performed on the Web server:

- Activity Series
- Layout customizations
- Report template customization
- User setup and management

These additional features appear in ACT! for Windows but not in ACT! for Web:

- Accounting integration
- At-a-glance user availability
- Customizable menus
- Handheld sync
- Add document shortcuts
- Attach URLs to contacts
- Availability tab in calendar
- Edit existing queries
- Lookup indicator
- List edit mode
- Quick print
- Outlook® calendar integration
- Contact creation from Outlook

### **ACT! Premium for Web (APFW) Detailed Functionality Analysis**

The charts below provides a comprehensive list of all known differences when using the ACT! Windows® application compared to the APFW web client.

<b>Feature Area: Opportunities</b>			
Feature	Windows	Web	Notes
Manage product list	Yes	No	This task must be done on the server side for APFW
Manage process list	Yes	No	This task must be done on the server side for APFW
Edit pipeline report	Yes	No	Users cannot interact with the report in APFW because it displays in a browser window

<b>Feature Area: Printing</b>			
Feature	Windows	Web	Notes
Quick print	Yes	No	
Address book of contacts	Yes	Different functionality	It doesn't print directly; it creates a PDF which can then be printed
Calendar	Yes	Different functionality	It doesn't print directly; it creates a PDF which can then be printed
Email message	Yes	No	No ACT! e-mail client from which to print

Labels and envelopes	Yes	Different functionality	Options are Different functionality, but results are the same
List view	Yes	Different functionality	Can't print directly from the application; list views must be exported to Excel® to Print
Notes, history, and details in activities/opportunities	Yes	Different functionality	Options are Different functionality, but results are the same
task list	Yes	Different functionality	This prints as a report, you have to select task list.rep to print

#### Feature Area: Dashboard

Feature	Windows	Web	Notes
The ability to drill down into ACT! data by clicking on a dashboard chart component	Yes	No	

#### Feature Area: Activities

Feature	Windows	Web	Notes
Filter task list by yesterday	Yes	No	
Company names in alarm dialog	Yes	No	
See Contact availability	Yes	No	
Document shortcuts on the activity/history Tab	Yes	No	

#### Feature Area: Attachments

Feature	Windows	Web	Notes
Mouse-over on attachments and documents shows physical filename	Yes	No	

#### Feature Area: History

Feature	Windows	Web	Notes
Edit "regarding" list when recording new history	Yes	No	

#### Feature Area: Outlook Integration

Feature	Windows	Web	Notes
Outlook calendar integration	Yes	No	
Create a contact from Outlook	Yes	No	
iCalendar: Send an iCalendar object( <i>ACT! by Sage 2011 only</i> )	Yes	Partially	Users can create or delete an iCalendar object from APFW, but cannot edit it and send an update
iCalendar: Create an ACT! Activity from an iCalendar object( <i>ACT! by Sage 2011 only</i> )	Yes	No	

#### Feature Area: Miscellaneous

Feature	Windows	Web	Notes
Right mouse clicks	Yes	No	

Accounting integration	Yes	No	
PDA sync	Yes	No	Third party add-ons are available to perform this
Edit existing lines from an advanced query	Yes	No	Users can edit existing queries, but have to delete all the lines and then recreate them; they can't just delete one
ACT! E-marketing (ACT! by Sage 2011 only)	Yes	No	
Lookup Indicator	Yes	No	